#### REPORT OF THE COUNCIL ON MEDICAL SERVICE

CMS Report 8-A-14

Subject: Clinical Data Registries

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Referred to: Reference Committee G

(Craig A. Backs, MD, Chair)

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There is increasing interest in promoting the use of clinical data registries as a way to gather and manage the information necessary to improve quality and lower costs in the health care system.

Clinical data registries have the potential to provide meaningful clinical information that facilitates quality improvement and contributes to efforts to improve the value of health care. Thoughtful consideration of ways to develop, maintain, and use the data collected by clinical registries can help maximize their utility as a powerful, physician-led tool to help improve health care delivery.

This report, initiated by the Council, summarizes the scope and nature of clinical data registries; describes the work of the National Quality Registry Network; highlights relevant American Medical Association (AMA) policies and activities; and presents policy recommendations to strengthen the relevance and impact of data registries.

### **BACKGROUND**

There are hundreds of health registries in the United States, operated by a wide variety of stakeholders, including medical specialty societies, medical practices, hospitals, integrated delivery systems, health plans, consumer groups, government entities and non-profit health organizations. Most registries track information about patient demographics, medical condition(s) and treatments. More advanced systems, particularly registries that are regional or national in scope, can be designed or customized to store and analyze data related to patient outcomes, comparative effectiveness, individual clinician information, costs, and other information that can be used to inform system-wide quality improvement efforts. The specific data elements included in a registry design depend on the intended use of the registry data. Common uses include managing the care of individual patients, tracking clinical effectiveness of a particular treatment, reporting to fulfill a coverage with evidence development (CED) requirement, monitoring for adverse effects, public health reporting, documenting disease progression, assessing cost effectiveness, and measuring outcomes and the quality of care.

Several national medical specialty societies sponsor clinical data registries designed to promote quality improvement and enhance patient safety. The American College of Cardiology is one of the leaders in registry development and operation, and established the National Cardiovascular Data Registry (NCDR) in 1997 as part of an effort to collect and organize clinical data to help improve cardiovascular care. The NCDR consists of seven separate registries that target different clinical interests but use standard data elements and definitions so that the information can be compared across the data sets. The information is used by hospitals and physician practices to support performance measurement and quality improvement efforts, and is widely recognized as a valuable source of clinical data related to cardiovascular care. More information is available at ncdr.com.

Similarly, the Society of Thoracic Surgeons (STS) developed a registry in 1989 to promote quality improvement and patient safety within the cardiothoracic surgical community. The STS database includes three components that focus on different areas of cardiothoracic surgery. STS' registry supports quality improvement and clinical research activities, and continues to evolve based on emerging needs. Information about the STS registry is available at sts.org/national-database.

## THE NATIONAL QUALITY REGISTRY NETWORK

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The potential of a data registry to provide meaningful information depends on several factors including but not limited to the intended use of the registry; the planning and design of the registry; the level of physician participation; the ability of the registry to provide useful, actionable data to clinicians; and the ability of the registry to adapt to changing clinical and data needs. Because registries serve multiple purposes and stakeholders, it is unrealistic to expect that all registries will reflect the same level of complexity or sophistication. While it is not necessary that all registries have the same data tracking and reporting capabilities, efforts are underway to advance a coordinated approach to registry development across a wide range of stakeholders in order to facilitate and accelerate efforts to improve health care delivery in the United States.

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In 2011, the AMA-convened Physician Consortium for Performance Improvement® (PCPI®) proposed the creation of the National Quality Registry Network (NQRN<sup>TM</sup>), a voluntary network of registry stewards and others interested in advancing the development and use of registries to measure and improve patient outcomes. The NQRN is led by a steering committee representing multiple stakeholders including national medical specialty societies, health insurers, consumer advocates, the federal government, and other organizations that support or are planning registries. Funding and staff support have been provided by the AMA.

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With hundreds of registries operating in the United States alone, the NQRN was created to engage multiple stakeholders in a coordinated effort to promote the "triple aim" (i.e., better health care, improved population health, at lower cost) through the expanded use of clinical registries. The NQRN's work is focusing on:

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- Establishing and disseminating leading practices for registries;
- Identifying gaps where clinical registries could support national priorities;
- Advocating for and supporting a learning network to accelerate national registry development, maturation and use;
- Facilitating linkages among registries; and
- Addressing the needs of multiple stakeholders, including end-users of registry data.

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The NQRN has done significant research into the current state of patient registries, particularly those operated by medical societies and disease-related organizations. The NQRN identified 45 such organizations that support a total of 74 registries, and conducted a survey of 32 registry stewards who operate patient registries based on disease or medical condition. Among the findings, half of the respondents operate more than one registry; more than three-quarters of the registries collect national-level data related to a specific disease or medical condition; and most registries capture data on patient demographics, treatments, co-morbidities and treatment outcomes. The most common uses of registry data include performance improvement, comparative effectiveness research, and fulfillment of the quality improvement component of Maintenance of Certification requirements (i.e., Part IV). Additional information about the NORN's "Environmental Landscape of Clinical Registries" is available at ama-assn.org/resources/doc/cqi/pcpi-112013-us-clinical-data-

50 registries-faq.pdf.

## AMA STRATEGIC FOCUS, POLICY AND ADVOCACY

The AMA strategic plan includes a focus on improving health outcomes and on shaping delivery and payment systems to enhance physician satisfaction and practice sustainability. The issue of the optimal development and use of clinical data registries is relevant to both of these focus areas. As noted, clinical data registries hold great promise for helping to generate information that can be used to improve population health and improve patient outcomes. With respect to physician satisfaction, well designed and managed clinical data registries can provide physicians with critical information to help them provide quality care to their individual patients, a key factor in enhancing physician satisfaction.

The AMA has been actively engaged in efforts to advance the use of clinical data registries, and was instrumental in shaping the language in the American Taxpayer Relief Act (ATRA) of 2012 that outlined basic requirements for an entity to be considered as a qualified clinical data registry for the purpose of meeting federal quality reporting requirements (e.g., under the Physician Quality Reporting Program [PQRS]). Specifically, ATRA requires entities to be transparent regarding data elements and specifications, risk models and measures; requires the submission of data on patients from multiple payers; provides timely performance reports to participants at the individual clinician level; and supports quality improvement initiatives for physicians.

The 2014 Physician Fee Schedule rule further defines Centers for Medicare & Medicaid Services (CMS) criteria for qualifying clinical data registries, and outlines the process by which eligible professionals can use qualified clinical data registry participation to meet the reporting requirements under the PQRS and the Value-Based Payment Modifier programs. The AMA is concerned that CMS' requirements are too stringent, and has encouraged CMS to phase in the requirements to enable all registries—advanced, newly developed, and those in the early stages of development—the opportunity to develop an infrastructure that is capable of satisfying the registry option and aligning with the CMS quality programs.

 Existing AMA policy supports the use of clinical data registries. Policy H-450.941, which is related to pay-for-performance systems, calls for the AMA to work with other medical and specialty associations to develop effective means of maintaining high quality medical care, such as the use of specialty-based clinical data registries. Policy H-160.919, "Principles of the Patient-Centered Medical Home," identifies registries as a mechanism to help ensure that patients receive appropriate care at the appropriate time.

Policy H-406.998, "Role of Physicians and Physician Organizations in Efforts to Collect Physician-Specific Health Care Data," supports physicians taking a leadership role in developing and participating in data collection systems designed to improve the quality of care, and encourages active involvement of physician organizations and practicing physicians in all aspects of health care data collection and interpretation.

The AMA also has two policies that support specific types of registries: Policy H-440.899 encourages physicians to participate in the development of immunization registries in their communities and use them in their practices, and Policy H-460.923 encourages the development of a melanoma registry to capture data from inpatient and outpatient settings.

## **DISCUSSION**

There is general agreement that the health care system should support quality improvement efforts that promote the triple aim of better health care, improved population health and lower costs.

Unfortunately, the mechanisms for achieving these goals are at times misguided and ineffective, creating complex and burdensome requirements for physicians that yield limited value for patients. In contrast, the majority of clinical data and health registries that currently exist were developed to meet data collection and performance improvement needs that were identified by physicians and patients. CMS' willingness to accept participation in qualified clinical data registries as an alternative pathway for federal quality reporting requirements creates a unique opportunity to promote and expand the use of registries as a physician-led alternative to data collection and quality reporting mechanisms developed by government regulators.

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Through the efforts of hundreds of individual registry stewards, clinical data registries are already providing valuable information that supports improved patient care. However, in order to increase the impact of data registries, it will be necessary to move toward increased coordination of registry efforts. As noted, the NQRN has done extensive work to enhance the understanding of the current state of clinical data registries, and has articulated clear goals related to the advancement of clinical data registries as a tool to promote quality improvement. NQRN's leadership includes members who represent the diverse needs of patients, clinicians, payers, business, regulators, and others who have a direct interest in the development and use of robust, high-quality clinical data registries. This structure allows groups to work collaboratively to identify and pursue common goals that will have the greatest impact on the health care system. The Council believes that such multistakeholder efforts are critical to maximizing the potential value and clinical relevance of data registries.

The use of clinical data registries continues to evolve, and it is critical that policymakers, payers and others allow flexibility in the development and implementation of clinical data registries. However, the Council believes that registries should strive to follow certain guidelines in order to maximize their value. In particular, practicing physicians must be actively involved in decisions related to the development, maintenance and use of clinical data registries and registry data. This helps ensure that the registry is designed and used in a way that enhances patient care and the patient-physician relationship. Registry stewards must also have mechanisms in place to maximize the accuracy and utility of clinical registry data, both the data inputs and the analyses and reports generated from the data. In order to promote stakeholder trust in registry data, data elements and specifications, risk-adjustment models and measures used in the registry should be fully transparent. In order to streamline administrative burdens and facilitate information sharing, registries and electronic health records should be interoperable, and should be capable of sharing and integrating information across systems.

Registries should provide information that enhances clinical decision-making, facilitates process improvements and supports research that improves patient outcomes and increases the efficiency of health care delivery. In order to ensure the relevance of registry data, registries should provide timely, actionable feedback reports to individual physicians or entities reporting at the organizational level. Registries must also be capable of evolving and adapting in order to leverage advances in technology and accommodate changing information needs. Registry stewards should establish a formal process to facilitate the modification, expansion, or dissolution of the registry in order to ensure continued utility of the registry.

Widespread participation in clinical data registries is critical to their success and relevance. Physicians should be encouraged to participate in clinical data registries, and efforts should be made to help physicians identify existing registries that are suitable for and of benefit to their patient populations. As registries continue to develop and advance, there are likely to be increased opportunities for collaboration among stakeholders that will maximize the utility of registry platforms and reduce the resources necessary to build or maintain stand-alone systems. The AMA

should continue to advocate for and support initiatives that minimize the financial burden to physician practices of participating in clinical data registries.

Finally, it is likely that the use of clinical registry data to meet third-party quality reporting requirements will become more widespread. The Council believes that continued physician leadership in the development and operation of clinical data registries provides an important safeguard against the misuse of clinical registry data. However, the Council believes it is important that our AMA articulate specific safeguards with respect to the use of physician-specific clinical registry data. Consistent with other AMA policies related to the collection and use of physician data, the Council believes clinical registry data should be used to improve the quality of patient care and the efficient use of resources; cost of care data must be evaluated and reported in conjunction with quality of care data; safeguards must be established to ensure the accuracy of the data; case-matched, risk-adjusted quality measure and resource use data should be provided to physicians to assist them in determining their relative utilization of resources; and when data are collected and analyzed for the purpose of quality reporting requirements, the methodologies are developed in conjunction with relevant physician organizations and practicing physicians, and are disclosed in sufficient detail to allow each physician or medical group to re-analyze the validity of the reported results prior to more general disclosure.

#### RECOMMENDATIONS

 The Council recommends that the following be adopted, and that the remainder of the report filed:

1. That our American Medical Association (AMA) encourage multi-stakeholder efforts to develop and fund clinical data registries for the purpose of facilitating quality improvements and research that result in better health care, improved population health, and lower costs. (New HOD Policy)

 That our AMA encourage national medical specialty societies, state medical associations, and other physician groups to join the National Quality Registry Network and to participate in efforts to advance the development and use of clinical data registries. (New HOD Policy)

3. That our AMA support flexibility in the development and implementation of clinical data registries. The following guidelines can help maximize opportunities for clinical data registries to enhance the quality of care provided to patients:

physicians or entities reporting at the organizational level.

a) Practicing physicians must be actively involved in decisions related to the development, maintenance and use of clinical data registries and registry data.
b) Data elements, risk-adjustment models and measures used in the registry should be

fully transparent.

c) Registries should provide timely, actionable feedback reports to individual

d) Registries and electronic health records should be interoperable, and should be capable of sharing and integrating information across registries and with other data sources in a HIPAA-compliant and confidential manner.

e) Registry stewards should establish a formal process to facilitate the modification, expansion, or dissolution of the registry in order to accommodate advances in technology and changing clinical data needs to ensure continued utility of their registry. (New HOD Policy)

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4		to their patient populations and their practices. (New 1102 Foliey)
5	5.	That our AMA will continue to advocate for and support initiatives that minimize the costs
6		and maximize the benefits of physician practice participation in clinical data registries.
7		(New HOD Policy)
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9	6.	That our AMA support that, with the consent of the participating physician, physician-
10		specific clinical registry data may be used to meet third-party quality reporting
11		requirements, in accordance with the following principles:
12		a) Data should be used to improve the quality of patient care and the efficient use of
13		resources in the delivery of health care services.
14		b) Data related to resource use and cost of care must be evaluated and reported in
15		conjunction with quality of care information.
16		c) Effective safeguards must be established to protect against the dissemination of
17		inconsistent, incomplete, invalid or inaccurate physician-specific medical practice
18		data.
19		d) Case-matched, risk-adjusted quality measure and resource use data are provided to
20		physicians to assist them in determining their relative utilization of resources in
21		providing care to their patients.
22		e) When data are collected and analyzed for the purpose of meeting quality reporting
23		requirements, the methodologies used to create the profiles and report the results
24		are developed in conjunction with relevant physician organizations and practicing
25		physicians, and are disclosed in sufficient detail to allow each physician or medical
26		group to re-analyze the validity of the reported results prior to more general
27		disclosure. (New HOD Policy)

Fiscal Note: Less than \$500